HUMANA WISCONSIN HEALTH ORGANIZATION INSURANCE CORPORATION/HUMANA INSURANCE COMPANY: WI NCR NPOS 16-SEP ACC&CPY OV&DED/COINS IP/OP Coverage for: Individual + Family | Plan Type: NPOS



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.groupcertificate.humana.com or by calling 866-4ASSIST (427-7478). For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 866-4ASSIST (427-7478) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$1,000 individual / \$2,000 family; Non-Network: \$2,000 individual / \$4,000 family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Network Providers: Yes. Certain Office Visits, Preventive Care, Emergency Room Care, Urgent Care, Prescription Drugs and Certain Therapies Non-Network Providers: Yes. Emergency Room Care and Prescription Drugs	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For network providers: \$2,000 individual / \$4,000 family For non-network providers: \$4,000 individual / \$8,000 family Prescription drugs out-of-pocket limit: For network providers: \$2,000 individual / \$4,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

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What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover, penalties, non-network transplant, non-network prescription drugs, non-network specialty drugs, non-network immune effector cell therapy	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See www.humana.com/directories or call 866-4ASSIST (427-7478) for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	Telehealth or telemedicine services: No charge/office visit; deductible does not apply Primary care visit: \$25 copay/office visit Children age 0-6: No charge; deductible does not apply	Primary care visit: \$50 copay, then 20% coinsurance Children age 0-6: 20% coinsurance	None
	<u>Specialist</u> visit	\$50 <u>copay</u> /visit Children age 0-6: No charge; <u>deductible</u> does not apply	\$100 copay, then 20% coinsurance Children age 0-6: 20% coinsurance	None
	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply	Preventive exam: \$50 <u>copay</u> /visit, then 20% <u>coinsurance</u> <u>Screening</u> /Immunization: 20% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge; <u>deductible</u> does not apply	20% coinsurance	Cost sharing may vary based on where service is performed. Imaging: For non-network, preauthorization may be required - if not obtained, penalty will be 50%.
	Imaging (CT/PET scans, MRIs)	No charge after deductible	20% coinsurance	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.humana.com/2022-Rx3/	Level 1 - Generic drugs	(Retail) \$10 <u>copay</u> /prescription; <u>deductible</u> does not apply (Mail Order) \$20 <u>copay</u> /prescription; <u>deductible</u> does not apply	(Retail) 30% coinsurance, after \$10 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$20 copay/prescription; deductible does not apply	(Retail) 30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug. (Mail Order) 90 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug.
	Level 2 - Preferred brand-name drugs	(Retail) \$40 copay/prescription; deductible does not apply (Mail Order) \$80 copay/prescription; deductible does not apply	(Retail) 30% coinsurance, after \$40 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$80 copay/prescription; deductible does not apply	
	Level 3 - Higher-cost brand-name drugs	(Retail) \$80 copay/prescription; deductible does not apply (Mail Order) \$160 copay/prescription; deductible does not apply	(Retail) 30% coinsurance, after \$80 copay/prescription; deductible does not apply (Mail Order) 30% coinsurance, after \$160 copay/prescription; deductible does not apply	
	Specialty drugs	Preferred <u>network</u> specialty pharmacy: 20% <u>coinsurance</u> ; <u>deductible</u> does not apply up to \$250 max <u>Network</u> specialty pharmacy: 20% <u>coinsurance</u> ; <u>deductible</u> does not apply up to \$250 max	50% <u>coinsurance;</u> <u>deductible</u> does not apply	30 day supply. Preauthorization may be required - if not obtained, member is responsible for 100% of the cost of the drug.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Expanded Preventive drugs	No charge; <u>deductible</u> does not apply	20% coinsurance	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge after <u>deductible</u>	20% coinsurance	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Physician/surgeon fees	No charge after deductible	20% coinsurance	None
If you need immediate medical attention	Emergency room care	\$300 <u>copa</u> y/visit and <u>deductible</u>	\$300 <u>copay</u> /visit and <u>network</u> <u>deductible</u>	Emergency room care: Copayment waived if admitted.
	Emergency medical transportation	No charge after deductible	No charge after <u>network</u> <u>deductible</u>	
	Urgent care	\$100 <u>copay</u> /visit and <u>deductible</u>	\$100 <u>copay</u> /visit and <u>network deductible</u>	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge after <u>deductible</u>	20% coinsurance	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Physician/surgeon fees	No charge after deductible	20% coinsurance	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Therapy: \$25 <u>copay</u> /visit Outpatient hospital non-surgical services: No charge after <u>deductible</u>	Therapy: \$50 copay, then 20% coinsurance Outpatient hospital non- surgical services: 20% coinsurance	For non-network, 5 visits to a non-par outpatient treatment facility or other provider as par.
	Inpatient services	No charge after <u>deductible</u>	20% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
If you are pregnant	Office visits	No charge; <u>deductible</u> does not apply	20% <u>coinsurance</u>	Cost sharing does not apply for preventive services.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery professional services	No charge after <u>deductible</u>	20% coinsurance	Depending on the type of services, a copayment, coinsurance or deductible may apply.
	Childbirth/delivery facility services.	No charge after <u>deductible</u>	20% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Home health care	No charge after <u>deductible</u>	20% coinsurance	100 visit limit per yr. For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
	Rehabilitation services	Physical, occupational, speech, cognitive and audiology therapy: \$25 copay/visit Children age 0-6: No charge; deductible does not apply	Physical, occupational, speech, cognitive and audiology therapy: \$50 copay/visit, then 20% coinsurance Children age 0-6: 20% coinsurance	Physical, occupational, speech, cognitive and audiology therapy: 60 visits per year combined. Therapies: For non-network, preauthorization may be required - if not obtained, penalty will be 50%.
	Habilitation services	Physical, occupational, speech, cognitive and audiology therapy: \$25 copay/visit Children age 0-6: No charge; deductible does not apply	Physical, occupational, speech, cognitive and audiology therapy: \$50 copay/visit, then 20% coinsurance Children age 0-6: 20% coinsurance	
	Skilled nursing care	No charge after <u>deductible</u>	20% coinsurance	60 days per confinement. For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.

		What You	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Non-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Durable medical equipment	No charge after <u>deductible</u>	20% coinsurance	Preauthorization may be required - if not obtained, penalty will be 50%. Excludes vehicle and home modifications, exercise and bathroom equipment.
	Hospice services	No charge after <u>deductible</u>	20% <u>coinsurance</u>	For non-network, <u>preauthorization</u> may be required - if not obtained, penalty will be 50%.
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	None
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover	er (Check your policy or plan document for more info	ormation and a list of any other excluded services.)
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Bariatric surgery
 Child dental check-up
 Child eye exam
 Non-emergency care when traveling outside the U.S.
 Private-duty nursing
 Routine eye care (Adult)
 Routine foot care
 Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture, if it is prescribed by a physician
- Cosmetic surgery, if to correct a functional impairment
- Hearing aids, 1 hearing aid per ear every 3 years

- Chiropractic care spinal manipulations are covered
- Dental care (Adult), if for dental injury of a sound natural tooth

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

- www.humana.com or 866-4ASSIST (427-7478).
- Wisconsin Office of the Commissioner of Insurance: 800-236-8517 or oci.wi.gov.

- For group health coverage subject to ERISA, you may also contact the Department of Labor's Employee Benefits Security Administration at 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- For non-federal governmental group health <u>plans</u>, you may also contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.
- If your coverage is a church <u>plan</u>, church <u>plans</u> are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the Marketplace, visit www.HealthCare.gov or call 800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- www.humana.com or 866-4ASSIST (427-7478).
- Department of Labor Employee Benefits Security Administration: 866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Wisconsin Office of the Commissioner of Insurance: 800-236-8517 or oci.wi.gov.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 866-4ASSIST (427-7478) (TTY: 711).

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$50
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example. Peg would pay:	

Cost Sharing			
<u>Deductibles</u>	\$1,000		
<u>Copayments</u>	\$10		
<u>Coinsurance</u>	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$1,070		

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$50
Hospital (facility) coinsurance	0%
Other <u>coinsurance</u>	0%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	

Cost Sharing	
<u>Deductibles</u>	\$0
<u>Copayments</u>	\$1,500
<u>Coinsurance</u>	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$1,520

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$1,000
Specialist copayment	\$50
■ Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

0 (0)		
Cost Sharing		
<u>Deductibles</u>	\$1,000	
<u>Copayments</u>	\$600	
<u>Coinsurance</u>	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$1,600	

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries do not discriminate or exclude people because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language. Discrimination is against the law. Humana and its subsidiaries comply with applicable Federal Civil Rights laws. If you believe that you have been discriminated against by Humana or its subsidiaries, there are ways to get help.

- You may file a complaint, also known as a grievance:
 Discrimination Grievances, P.O. Box 14618,

 Lexington, KY 40512-4618
 If you need help filing a grievance, call 866-427-7478 or if you use a TTY, call 711.
- You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through their Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, DC 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.
- California residents: You may also call California Department of Insurance toll-free hotline number: 800-927-HELP (4357), to file a grievance.

Auxiliary aids and services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

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Language assistance services, free of charge, are available to you. 866-427-7478 (TTY: 711)

Español (Spanish): Llame al número arriba indicado para recibir servicios gratuitos de asistencia lingüística.

繁體中文 (Chinese): 撥打上面的電話號碼即可獲得免費語言援助服務。

Tiếng Việt (Vietnamese): Xin gọi số điện thoại trên đây để nhận được các dịch vụ hỗ trợ ngôn ngữ miễn phí.

한국어 (Korean): 무료 언어 지원 서비스를 받으려면 위의 번호로 전화하십시오.

Tagalog (Tagalog – Filipino): Tawagan ang numero sa itaas upang makatanggap ng mga serbisyo ng tulong sa wika nang walang bayad. **Русский (Russian):** Позвоните по номеру, указанному выше,

чтобы получить бесплатные услуги перевода.

Kreyòl Ayisyen (French Creole): Rele nimewo ki pi wo la a, pou resevwa sèvis èd pou lang ki gratis.

Français (French): Appelez le numéro ci-dessus pour recevoir gratuitement des services d'aide linguistique.

Polski (Polish): Aby skorzystać z bezpłatnej pomocy językowej, proszę zadzwonić pod wyżej podany numer.

Português (Portuguese): Ligue para o número acima indicado para receber serviços linguísticos, grátis.

Italiano (Italian): Chiamare il numero sopra per ricevere servizi di assistenza linguistica gratuiti.

Deutsch (German): Wählen Sie die oben angegebene Nummer, um kostenlose sprachliche Hilfsdienstleistungen zu erhalten. **日本語 (Japanese):** 無料の言語支援サービスをご要望の場合は、上記の番号までお

日本語 (Japanese): 無料の言語支援サービスをご要望の場合は、上記の番号までお電話ください。

(Farsi) فارسی

برای دریافت تسهیلات زبانی بصورت رایگان با شماره فوق تماس بگیرید.

Diné Bizaad (Navajo): Wódahí béésh bee hani'í bee wolta'ígíí bich'í' hódíílnih éí bee t'áá jiik'eh saad bee áká'ánída'áwo'déé niká'adoowoł.

(Arabic) العربية

الرجاء الاتصال بالرقم المبين أعلاه للحصول على خدمات مجانية للمساعدة بلغتك