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For Immediate Release

Contact: DOA Communications, 608-266-7362

DOA Reminds Customers Where to Call for Emergency Heating Assistance

With the severe cold weather, the Department of Administration (DOA) is reminding individuals about where to call for emergency heating assistance.

“With this severe cold weather that is making its way through Wisconsin, it is crucial that our citizens know where they can turn for emergency heating assistance,” said DOA Secretary Mike Huebsch.

Customers that need emergency heating assistance can contact:

- Their county or tribal office – please see the [map of Where to Apply](#) at homeenergyplus.wi.gov for local contact information
- Wisconsin’s Home Energy Assistance Program toll-free at 866-HEATWIS (432-8947)
- Keep Wisconsin Warm Fund toll free at 1-800-891-9276

Governor Walker has directed DOA’s Division of Energy services to release a total of \$8.5 million in crisis benefits to counties and tribes that have households that use propane to heat their homes. In addition, crisis benefits include financial assistance to purchase home heating fuel, help in locating fuel providers, and temporary lodging. Residents may be eligible if the gross household income is 60% of the state median income level or less.

60% OF STATE MEDIAN INCOME	
Household Size	Annual Income
1	\$24,692
2	\$32,290
3	\$39,887
4	\$47,485
5	\$55,083
6	\$62,680
7	\$64,105
8	\$65,529

The [Keep Wisconsin Warm Fund \(KWWF\)](#) has agreed to temporarily allow an increase in their income limit for propane households to 80% of the state median income (from 60%), and will allow propane households to potentially receive an increased maximum benefit of \$600. KWWF has also temporarily adjusted its policy to allow propane households the ability to potentially receive two benefit payments in a year.

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