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Wisconsin Scores High on Center for Digital Government's Digital States Survey

Madison – Today, the Center for Digital Government announced Wisconsin scored an overall grade of A- in its 2016 Digital States Survey, rising from a C+ in 2010. Since its inception 19 years ago, this survey has helped benchmark all 50 states in their use of digital technologies to improve service delivery, increase capacity, and reach policy goals.

Wisconsin scored an A- overall grade, up from a B in 2014. As the Center explained, grades in the A range reflect a state that is trending sharply up, and indicate results across all survey categories. Modernization is being used to realize operational efficiencies and strategic priorities. There is evidence of meaningful collaboration, and performance measures and metrics are widely adopted.

“We are proud to be recognized for our work to make government more efficient and effective for Wisconsin taxpayers,” Secretary Scott Neitzel said. “Through the state’s efforts to apply lean initiatives and investments in our technology infrastructure, such as STAR, we received a rank of 2nd in the nation in the category of Finance and Administration. These performance measures show Wisconsin is headed in the right direction, making government more accountable to our citizens.”

In addition, the Center recognized Wisconsin as Top 5 for its exemplary work in Adaptive Leadership (1st Place), Finance and Administration (2nd Place), and Enterprise Information and Communications Technology (4th Place). A national overview of all 50 states and their grades is available at www.centerdigitalgov.com.

“This grade focuses on enterprise achievements and emphasizes collaborative initiatives,” said State Chief Information Officer David Cagigal. “It is truly a barometer of state agencies being able to work together toward common goals. Every state agency should be proud of that progress and the effort they put in to help make it happen.”

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