

State Controller's Office Cash Management Operations

NAME	PHONE	EMAIL
Susan Royer, Manager	(608) 267-2724	Susan.Royer@wisconsin.gov
Scott Miller	(608) 267-7984	ScottAMiller@wisconsin.gov
Olga Cherkashina	(608) 261-9207	Olga.Cherkashina@wisconsin.gov
Dawn Roe	(608) 267-0324	Dawn.Roe@wisconsin.gov
Natasha Zanoia	(608) 266-2283	Natasha.Zanoia@wisconsin.gov
Jennifer Maly	(608) 264-8509	jennifer.maly@wisconsin.gov

FUNCTION	PRIMARY CONTACT
ACH – Confirmation of ACH sent by the State (Trace ID #s)	Natasha.Zanoia@wisconsin.gov
Banking Fees	doacashdesk@wisconsin.gov
Checks - Cancelled Drafts/check reissue	doastoppay@wisconsin.gov
Checks – Distribution to Agencies	Monique.Spencer@wisconsin.gov
Checks -- Forgeries	Natasha.Zanoia@wisconsin.gov
Checks – Has it been cashed?	doastoppay@wisconsin.gov
Checks – Paid check copy	doastoppay@wisconsin.gov
Checks – Request for stop payment/reissue/close liability	doastoppay@wisconsin.gov
Courier Services (Armored and Unarmored)	Monique.Spencer@wisconsin.gov
Daily Cash Position	doacashdesk@wisconsin.gov
Deposits – Delivered to State Controller's Office	doacashreceipts@wisconsin.gov
Deposits - Adjustments	doacashreceipts@wisconsin.gov
Deposits - Lockboxes	doacashreceipts@wisconsin.gov
Deposits – Returned or NSF Checks	doacashreceipts@wisconsin.gov
Deposits – Was a deposit received?	doacashreceipts@wisconsin.gov
Deposits – STAR cash receipts	doacashreceipts@wisconsin.gov
Disbursements (cash desk)	doacashdesk@wisconsin.gov
Positive Pay	doacashdesk@wisconsin.gov
Wire Transfers	doacashdesk@wisconsin.gov
Court Fines and Fees – Circuit & Municipal Court, Probate & Birth Certificate, and Dog & Marriage Certificate	doamunicipals@wisconsin.gov
Pledge Securities – Banks, Care Management, and Insurance Companies	trustdeposits@wisconsin.gov